



AN ACT CONCERNING CALL CENTERS AND NOTICE OF CLOSURE (HB6383) will save good paying jobs in our communities by ending tax breaks to corporations that send call center jobs overseas.

AN ACT CONCERNING CALL CENTERS AND NOTICE OF CLOSURE (HB6383) would do the following:

- Covers employers with fifty or more full-time or full-time equivalent workers.
- A call center employer that intends to relocate at least 30% of call center work out of the State is required to notify the Department of Labor 100 days in advance. Failure to do so is subject to a fine.
- The State will compile an annual list of all call center employers that move at least 30% of calls overseas.
- Companies on this list will lose all grants, loans, tax benefits and state contracts.
- All state agencies are required to ensure that all state business related call center work is performed by companies located within the state.

OUTSOURCING HURTS COMMUNITIES AND WORKERS

The state of Connecticut has lost thousands of call center jobs in the last few years. No other job is as easy to move overseas as call center jobs. Call center jobs have provided an important source of economic growth in dozens of communities, including many reeling from the loss of manufacturing jobs. But when these services are outsourced to low-wage contractors, communities lose yet another large pool of family-supporting jobs. The closing of Call Centers also creates higher unemployment claims and costs for the state of Connecticut.

THE 2017 THE TAX CUTS AND JOBS ACT (TCJA) INCENTIVIZES OFFSHORING

Not only did the corporate tax rate decrease from 35% to 21 %, offshore profits are taxed at half of that: 10.5%. The result: many corporations will pay little to no taxes on their profits from call centers and factories that they've sent overseas, and it is incentivizing corporations to send more jobs overseas. **The Legislature must respond to this new development or tens of thousands of good-paying jobs will be at risk.**

HAS A VERSION OF THIS BILL PASSED ANYWHERE ELSE?

Yes. Louisiana passed a version of the bill in 2018 by a bi-partisan vote of 83 to 8. The bill punishes all employers that utilized state tax dollars and then moved jobs out of state, by allowing Louisiana to "claw back" money from the employer. One helicopter company was recently fined under the law and now owes the state \$16 million in previously received tax breaks. **In 2019, six additional states** – New York, New Jersey, Colorado, Maine, Alabama, and Nevada–passed versions of the bill to protect call center jobs and consumers, largely with bi-partisan support, to hold corporations accountable for shipping jobs out of states after receiving taxpayer funds. At the national level, a similar bill in the House has received bi-partisan support as well with almost 100 co-sponsors and support is growing.

CONNECTICUT SHOULD NOT SUBSIDIZE CORPORATIONS THAT DESTROY JOBS

Any business receiving tax breaks from the state should commit to keeping their jobs here. The bill creates transparency where there currently is none, if companies honor their commitments to Connecticut, they have nothing to worry about. Connecticut taxpayer funds should not act as a backdoor subsidy for companies to outsource customer service jobs. Grants, loans, tax benefits, contracts, and other financial assistance should be withheld from companies that shift jobs overseas.

PROTECT CT CALL CENTER JOBS! SAVE TAXPAYER MONEY! VOTE YES ON *AN ACT CONCERNING CALL CENTERS AND NOTICE OF CLOSURE (HB6383)*
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